

# EPIC OFFER FREE 1 DAY LIFT PASSES Q&A

## Ski Lift Pass Discount Form for Foreigner

### Q&A

**1. Q:** Can I use a Japanese Resident Card or international drivers license instead of a passport for identity verification?

**A:** No. Your passport is required for identity verification. The original, a photocopy, or digital copy of your passport will be accepted.

**2. Q:** I've already purchased a lift pass, can I use it at another ski field?

**A:** No. You can only use the pass at the ski area where you purchased it. To ski at another ski area you will need to purchase another lift pass.

**3. Q:** Can I ski off-piste?

**A:** No. You can only ski within the ski area boundaries.

**4. Q:** Can my friends also get this lift pass?

**A:** No. Friends also have to bring a passport.

**5. Q:** I am a residence of Japan, am I still eligible to use these passes?

**A:** Yes, as long as you hold an passport except Japan passport.

**6. Q:** I forgot to bring my passport, can I still purchase this lift pass?

**A:** Unfortunately not, as we are unable to confirm that you hold a foreign passport.

**7. Q:** I have my passport but other members of my family forgot their passports. Can they still purchase this pass?

**A:** No. Every person wishing to buy this pass must present their own passport.

**8. Q:** Can I buy a 2-day pass or a nighttime pass?

**A:** No. Only 1-day passes are available and they do not permit nighttime skiing.

**9. Q:** I have already got a lift pass, can I get a refund?

**A:** No. No refunds or discounts will be offered for previously purchased lift passes or ski tours.

**10. Q:** I bought a package deal through a travel agent that includes a lift pass, can I get a refund for the lift pass?

**A:** No. No refunds or discounts will be offered for previously purchased lift passes or ski tours.

**11. Q :** If after skiing I'm not satisfied with the ski area, can I get a refund?

**A:** No. Once the lift pass has been purchased no refunds will be offered.

**12. Q:** I'm going to stay for one week. Can I purchase a week's worth of passes in advance?

**A:** No. Lift passes are only valid for the day on which they are purchased.